

АКСЕЛЕРАТОР



Communication platform and video sales on our website

In 2 minutes without installing any applications

Daniel Partner

Product management

Functional customer — CFTO

 powered by
GENERATION S

ВНИИЖТ

What tasks we can help solve on an example of RZD Market

21.12.2021 0:33:11 (МСК)

ПРЕДЛОЖЕНИЯ ДОКУМЕНТЫ ПОМОЩЬ ▾ КОНТАКТЫ ВХОД

8 (812) 578-01-96
8 (800) 333-01-96
БЕСПЛАТНО ПО РОССИИ

РЖД Маркет
Автоматизированная информационная система электронной торговли, позволяющая предлагать, продавать и покупать товары с доставкой до конечного потребителя

предложения, поставщик

[все предложения](#)

513 750,00 Р (без НДС)
Срок действия предложения до 31.12.2021 00:00 МСК

171 250,00 Р (без НДС)
Срок действия предложения до

Helper Bot
Payment queries
Technical support

- ✓ Increase the website conversion
- ✓ Increase the number of registrations and sales
- ✓ Speed-up and improve service quality
- ✓ Make interactions with the platform as convenient as possible

Callpy is a meta-communicator for convenient communication with customers on websites, instant messengers, and social media



Seamless device switching via QR code

Broadcast "New Link"



Participants Chat Files

Alexandra

Good afternoon! Is everyone ready? We're about to start... Preparing for the webinar

You

What time are we starting? Will there be the webinar recording? If yes, then when

RZD Office

There is little time left to prepare. Patience, colleagues!

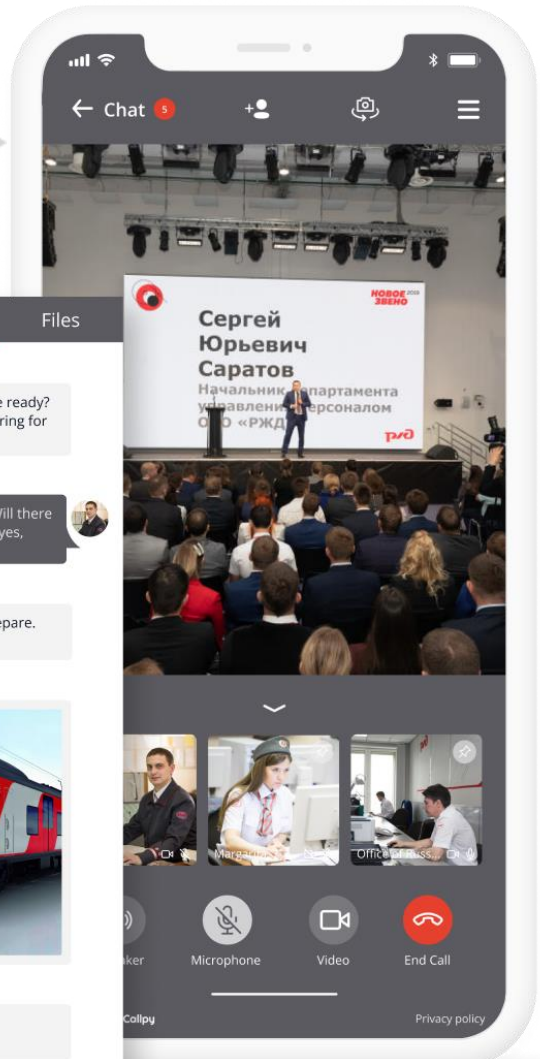
Alexandra

RZD Office

Alexandra

You

Input your message



Anastasiya

Consultant

Anastasiya

Hello!

I can see you are having a hard time choosing your ticket. Let me help you

You

Yes, I can't decide on the seat and class

Anastasiya

I will help you. Let's book a ticket together. Please allow control

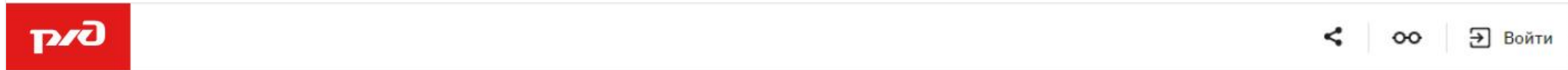
Website shared control in progress


Anastasiya

You

You

Example of installation on Russian Railways website



Москва	↔ Санкт-Петербург	21 дек, вт		НАЙТИ
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Избранные маршруты ✕

Быстрый выбор маршрута на главной странице.

Фильтр для избранного маршрута автоматически сохраняется.

Войдите для сохранения маршрута.

Фильтр 29 рейсов

СТОИМОСТЬ

От 755 ₹ до 74 791 ₹

ВРЕМЯ В ПУТИ

От 03ч 30м до 09ч 58м

ОТПРАВЛЕНИЕ


От 00ч 00м до 23ч 59м

ПРИБЫТИЕ

Внимание!
Уважаемые пассажиры! Просим Вас надевать маски в поездах и на вокзалах. В случае необходимости средства

☰ По времени отправления По времени прибытия По стоимости По времени в пути

Двухэтажный


030У • ФПК • БЕЛГОРОД → Москва Вк Восточный → Санкт-Петербург-Главн.
Маршрут





21.12.2021

00:15

Мцк Локомотив

Москва Вк Восточный

Остановка Мцк Локомотив стоянка : 23 мин

21.12.2021

10:13

Московский Вокзал

Санкт-Петербург-Главн.

9 ч 58 мин

Сидячий


77

от 794,50 Р

Купе

323

от 1 851,50 Р


020У • ТВЕРСК • Москва Октябрьская → Санкт-Петербург-Главн. [Маршрут](#)

21.12.2021

00:20

Ленинградский Вокзал
Москва Октябрьская

21.12.2021

08:59

Московский Вокзал
Санкт-Петербург-Главн.


8 ч 39 мин


Купе

276

СВ

45





Этот билет можно купить по невозвратному тарифу

X

📞

📺

☰



Anastasiya

Consultant


A screenshot of a chat interface. At the top, the name "Anastasiya" is displayed in a bold, black font. Below the name is a circular profile picture of a woman with brown hair, wearing a red and white striped shirt. To the right of the profile picture is a grey speech bubble containing the text "Hello!" followed by "I can see you are having a hard time choosing your ticket. Let me help you" on two lines. At the bottom left of the chat area, the time "07:58" is shown.

You

Yes, I can't decide on the seat and class

07:59

Anastasiya

 I will help you. Let's book a ticket together. Please allow control

08:01


 Website shared control
in progress

Anastasiya


 08:06

 Sapsan ticket 83211732.pdf
137.9 kB

You



A hand holds a Russian train ticket in front of a blurred train. The ticket is white with black and red text. It includes a yellow circular logo on the left and a QR code on the right. The text on the ticket is in Russian and includes details such as the train number, route, and fare. The background shows a train with red and white stripes on its side, moving along tracks.



17:02

Developed by Callpy [Privacy policy](#)

Sell and assist customers online

21.12.2021 1:42:58 (МСК)

ПРЕДЛОЖЕНИЯ

ДОКУМЕНТЫ

ПОМОЩЬ

▼

КОНТАКТЫ

ВХОД

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БЕСПЛАТНО ПО РОССИИ

РЖДМАРКЕТ

РЖД

МАРКЕТ

РЖД Маркет

Автоматизированная информационная система электронной торговли, позволяющая предлагать, продавать и покупать товары с доставкой до конечного потребителя

Наименование, номер, состав предложения, поставщик

Q

Последние предложения

Показать все предложения

Щебень не поименованный в алфавите / № 431

Поставщик: ООО "СПЕЦТЕХПРОЕКТ"

Вся Россия

513 750,00 Р (без НДС)

Срок действия предложения до 31.12.2021 00:00 МСК

Щебень не поименованный в алфавите / № 429

Поставщик: ООО "СПЕЦТЕХПРОЕКТ"

171 250,00 Р (без НДС)

Anastasiya

Consultant

12:45

Hello!

I can see you're interested in buying rubble. Let me help you!

12:46

Yes.

Need help with delivery

12:46

Let's do the paperwork together. It will take only a few minutes.

Website shared control in progress

12:50

Document.pdf

137.9 KB

12:51

Ready! Order No. 3994is submitted

12:52

Thank you! You helped me a lot!

Your feedback is very important to us

Please rate the dialogue

☹️

😞

😐

😊

👍

Input your message

📎

🗣️

Developed by Callpy

Privacy policy


Merchant

Customer

RZD Market Support

Optimize your work with a smart chatbot and automated scripts

- ✓ Up to 80% of typical queries can be automated
- ✓ This reduces the number of employees and payroll
- ✓ Involved employees work more efficiently
- ✓ Interaction in all channels simultaneously and 24/7



Helper Bot

Payment queries

Technical support

Callpy

Sites

Site2.demo.callpy.com

Design

Settings

Call recording New

Automated actions

Department

Goals

Social widget

SLA

Form builder

Script builder

Statistics

Dialogs

SITES > SITE2.DEMO.CALLPY.COM > SCRIPT BUILDER

+ Create a script

+ Create a group

NO GROUP

QUERY FORM OUTPUT

Button Consent to the processing of personal data

Button "Cancel" for the form "Consent to the processing of personal data"

Query form output

Experiences

Used/Not Used

SCRIPT NAME

Button Consent to the processing of personal data

GROUP

Form output "Consent to the processing of personal data"

Conditions

IF CONDITION IS TRUE


One

All

Clicking a button on a form

Equals to

×



Helper Bot

Always online

📞

📺


☰

You

Hello, I would like to know my order status

00:59


Helper Bot



00:59

Hello. Please specify your order number

Helper Bot




00:59

Input your order number

№RZD54378215

Submit

Helper Bot



01:00

Your order is already on the way, please wait

Order status

Payment queries

Delivery queries

Remote support

Legal queries

Accountants

😊

Input your message

📎

🎤

Developed by Callpy

Privacy policy

05/08

Distinctive features

 Monitoring of users


 Browser sharing

Client
Explores a webpage

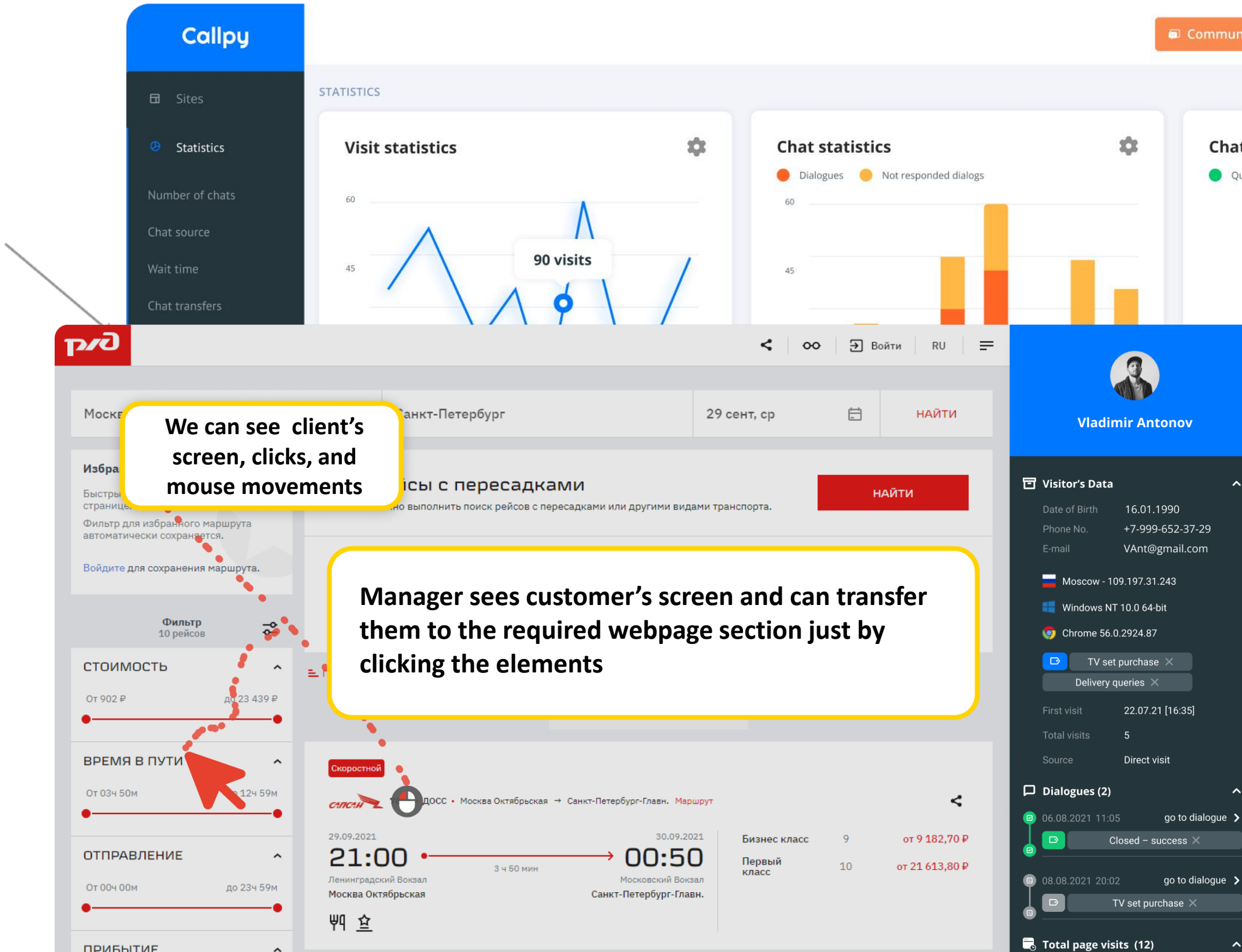
Manager
Sees client's screen, clicks, and mouse movements
and can manage the navigation

 Group audio and video calls

 Omnicanality

 More than 60 analytical slices

 Integration into any business processes via API



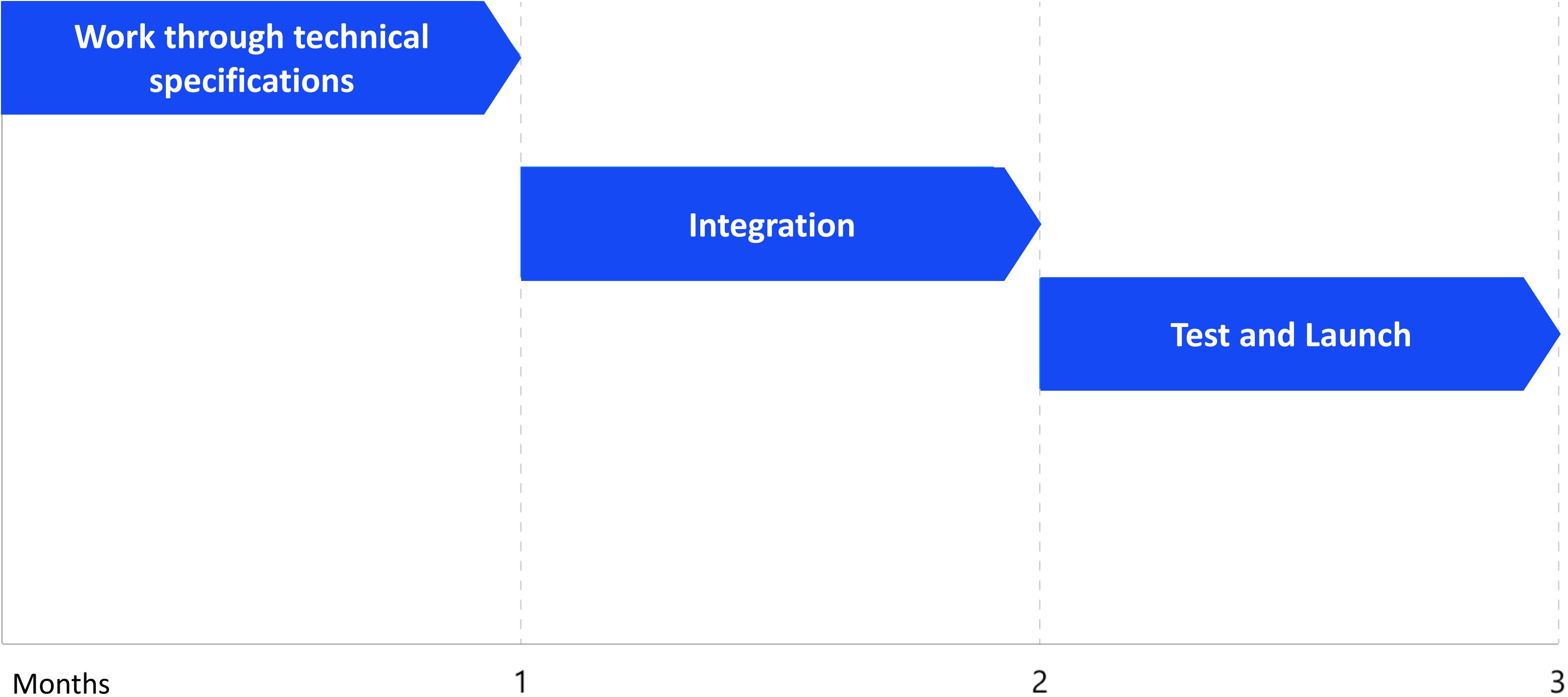
Active communication

Can replace many services

Setup and deployment in 30 minutes

No expensive specialists required

Project Pilot Plan




* The terms may vary depending on the tasks, but without additional complications all the main functionality becomes available within **2 minutes** after installing the code on your website.


Implementation results


-  Revenue Growth
-  Growth of sales
-  Increase of website conversion
-  Increase of clients' loyalty
-  Increase of sales and customer service teams' efficiency
-  Reduction of staff
-  Decrease in payroll
-  Reduction of call center workload


They trust us

SAMSUNG


Ростелеком




РОСЭАТОРГ



And many more

Solution cost

53-66\$

1 workplace/month
(account)

*Enterprise

Refinement of unique functionality

60\$/hour, according to technical specifications

Online training for employees + testing

625\$

(One-time payment for a training day in a group of up to 10 people)

System setup and priority support

Price as per agreement and according to technical specifications



Callpy chat will fit perfectly into your website design

We will be sincerely glad to see you among our clients.



Daniel Partner

Product Management





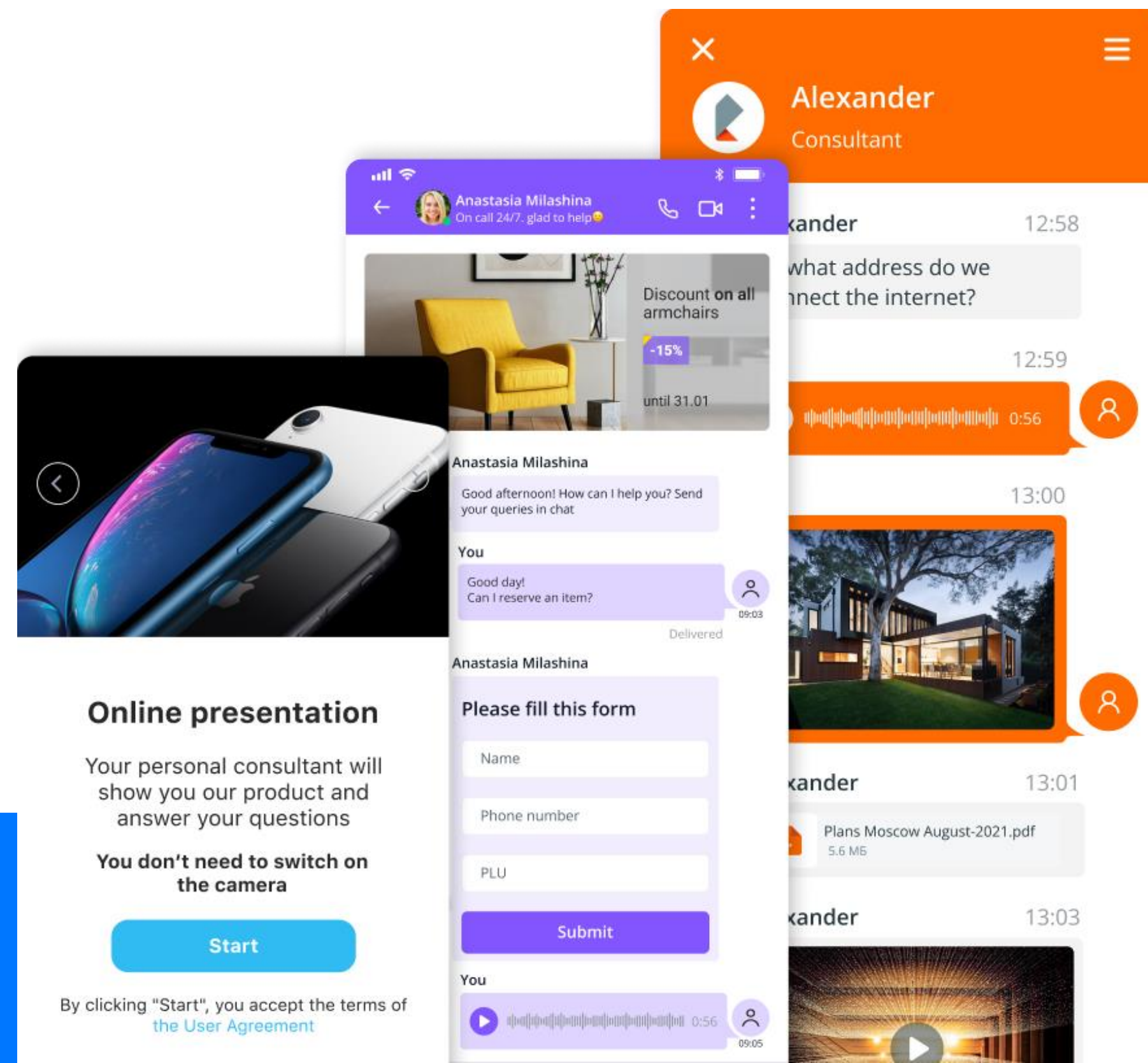
Callpy.com



Daniel@inetpartners.ru



+7(916)355-85-75  



Online presentation

Your personal consultant will show you our product and answer your questions

You don't need to switch on the camera

Start

By clicking "Start", you accept the terms of the [User Agreement](#)

Functional customer — CFTO